

MONTECITO WATER DISTRICT
583 SAN YSIDRO ROAD
SANTA BARBARA CA 93108-2124
PHONE (805) 969-2271 / FAX (805) 969-7261
View your account/email: www.montecitowater.com

OCCUPANT COURTESY BILLING APPLICATION

ACCOUNT NUMBER _____ EFFECTIVE DATE _____
SERVICE ADDRESS _____
PRINT OCCUPANT NAME _____
MAILING ADDRESS _____
EMAIL _____

OCCUPANT hereby agrees:

I agree to be personally responsible for payment of all water bills for water delivered to the property address identified in this application. I agree to give Montecito Water District written notice if I wish to discontinue service, and I understand that I will be responsible for payment for all service through the date when service is discontinued. I also understand that all bills not paid by the monthly Due Date will incur a 6% late charge. I am aware that my water service will be discontinued if my payments are delinquent for two consecutive months and that service will not be reconnected until all delinquent charges and any penalties have been paid.

PRINT NAME _____ Signature _____

PHONE(S): _____ Date _____

NOTE: SIGNATURE OF PROPERTY OWNER IS REQUIRED FOR THIS APPLICATION TO BE COMPLETE.

PROPERTY OWNER hereby agrees:

I declare that I am a legal owner of the property identified by the above property address/APN, or the authorized agent of the owner, with authority to obligate the owner as stated herein. By co-signing this Occupant Application for water service at the subject property, I agree that the owner shall be jointly and severally responsible for any amounts due Montecito Water District that the occupant fails to pay following termination or discontinuance of service to the property. I understand that if the occupant vacates the property without making final payment of all amounts due, the District may refuse to resume service to the property until the owner has paid all outstanding amounts in full, and the District thereafter may refuse Occupant Applications for service at this property, requiring the owner to be solely responsible to the District for all such services. I further agree to defend and indemnify the District and its officers, employees and agents, and will hold them harmless from any and all liability arising from this Application and/or provision of service as requested.

PRINT NAME _____ Signature _____

PHONE(S): _____ Date _____

MONTECITO WATER DISTRICT
583 SAN YSIDRO RD
SANTA BARBARA CA 93108-2124

PH (805) 969-2271
FAX (805) 969-7261

FIELD SERVICE HOURS: 7:30 AM - 4:00 PM WEEKDAYS
OFFICE HOURS: 7:30 AM - 5:00 PM WEEKDAYS

VIEW YOUR ACCOUNT ONLINE at: www.MontecitoWater.com

 Water Bill

Montecito Water District bills monthly for the water used in the previous month. If you have questions regarding your bill, contact us immediately. **Bills not paid by 5:00 PM on the due date are subject to a 6% late charge.** For your convenience we offer Direct Payment of bills; see attached **Page 4** for the automatic debit form. **You can also view your account online at: www.MontecitoWater.com.**

Shut Off for Non-payment

Past due notices are mailed monthly for bills not paid in the previous month. If payment is not received on the date specified on the Past Due notice, a **Door Tag Shutoff Notice** is posted at the property, for which there is a **\$10.00 charge**. If payment is not received within forty-eight hours of Door Tag, the water service will be locked until all charges are paid in full (including an **\$80.00 Turn On** charge.)

 After Hours Calls

Field service hours are 7:30 AM to 4:00 PM daily; After Hours service calls will be assessed a \$15.00 per hour fee.

Leaks

The District recommends that you periodically check your property at your meter for water leaks. If you do not know the location of your meter, please contact the District office. **District policy states that the customer is responsible for all water that has been recorded through the meter.**

Non-recording Meters

If your water bill shows no usage in error, please contact the District office.
If any meter should fail to register or stop due to any cause during the consumption of water on the premises served by the meter, the usage will be estimated and billed by the District.
(Ordinance 82, Section 3.6)

Water Conservation

Water supplies are limited, and water is a precious resource. We have water conservation brochures and materials available at the District office, and our Conservation Specialist is available for checkups on all properties; call 969-2271 for an appointment.

MONTECITO WATER DISTRICT

RESOLUTION NO. 2047

WATER RATE STRUCTURES & MONTHLY SERVICE CHARGES

EFFECTIVE OCTOBER 1, 2008

RATE CATEGORY & STRUCTURE	QUANTITY	RATE
Single Family Residential (Block 1)	0-25 HCF	\$3.90
Block 2	26-60 HCF	\$4.15
Block 3	61-120 HCF	\$4.90
Block 4	121 + HCF	\$5.90
Multi-Family Residential/Dwelling Unit	0-9 HCF/DU	\$3.90
(DU=Dwelling Unit)	10-30 HCF/DU	\$4.15
	31 + HCF/DU	\$4.90
Commercial		
3 YR AVG Month Base Allotment	each HCF	\$4.25
Over Base Allotment	each HCF	\$5.90
Institutional & Public Use		
3 YR AVG Month Base Allotment	each HCF	\$3.90
Over Base Allotment		\$4.25
Agriculture		
Domestic/DU	20 HCF/DU	\$3.90
Ag 1	≤ 870 HCF/Acre/Year	\$1.76
Ag 2	>870 HCF/Acre/Year	\$3.90
Non-Potable- Flat Rate	each HCF	\$1.76

1 HCF (hundred cubic feet) = 748.6 gallons

MONTHLY METER SERVICE CHARGE	
SIZE	CHARGE
3/4" (or 5/8")	\$ 30.95
1"	51.60
1-1/2"	92.86
2"	165.08
3"	371.43
4"	619.05

PRIVATE FIRE LINES ONLY: MONTHLY CHARGE	
SIZE	CHARGE
2"	37.50
3"	37.50
4"	49.28
6"	61.68
8"	84.93

HOW TO CHECK FOR A LEAK

1. Turn off all water-using fixtures in the house and outside.
2. Remove the concrete lid from your meter box; lift brass lid that covers the glass dial.
3. Note the location of the red sweep hand (rate of flow indicator.)
4. Wait 5-15 minutes and check the sweep hand again; any change indicates a leak in your system.
You may shut the water off at your valve directly forward of the glass dial.
5. If you cannot correct the leak problem yourself you will need to call a plumber. The District does not locate or fix leaks on the customer side of the system.

MONTECITO WATER DISTRICT DIRECT PAY AGREEMENT

With this program you no longer have the worry of late payments, and you eliminate the costs and concerns of mailed payments. An added benefit of Direct Pay is that it reduces payment processing costs for the District, which in turn helps keep water rates as low as possible.

HOW DOES DIRECT PAYMENT WORK?

The amount of your water bill is automatically debited from your checking or savings account on the 20th of the month (or the next business day.) You continue to receive your itemized monthly water bill.

HOW DO I CHANGE INFORMATION ON MY DIRECT PAYMENT AFTER ENROLLMENT?

All changes must be received by the District in writing at least five (5) working days prior to the date scheduled for automatic debit of your account. You may cancel participation in the program at any time by giving the District at least five business days notice in writing (mail, fax or email.)

WHAT HAPPENS IN THE EVENT OF A REJECTED PAYMENT?

The District will assess a \$25.00 fee if a payment is rejected. After two occurrences of rejected payments you will no longer be eligible for the Direct Payment Program.

HOW DO I SIGN UP?

Complete bottom portion of this authorization form and mail (or fax) with a voided check to:

MAIL TO: 583 SAN YSIDRO RD; SANTA BARBARA CA 93108-2124

FAX: (805) 969-7261

I understand the policies mentioned in the Direct Payment Agreement and I wish to participate in the Program using: () CHECKING ACCOUNT () SAVINGS ACCOUNT

Name (As it appears on bill)

Water Bill Account Number

Service Address

Bank Name

City State Zip

Bank Account Number

Telephone Number(s)

Bank Routing Number

**PLEASE INCLUDE A VOIDED CHECK (We cannot complete your request without it)
FOR SAVINGS ACCOUNT ONLY: DEPOSIT SLIP REQUIRED**

This authorization is to remain in full force and effect until Montecito Water District has received at least a five (5) business day written notification from me of its termination. Participation is automatically ended with the final billing on a closing bill. I hereby authorize the Montecito Water District and the financial institution I've indicated to automatically deduct from my checking or savings account (as indicated) all future payments for my water bills. I understand that both the District and my financial institution reserve the right to terminate this authorization and my participation therein. If I choose to terminate this authorization, I will immediately notify the District in writing.

SIGNATURE

DATE