

Montecito Water District Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Montecito Water District Website

Report Date: 9/28/2024

Product Description: Customer-Facing Website

Contact Information:

Prepared By:

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Notes:

Tested using:

Google Chrome v 128.0.6613.121 (Official Build – 64 bit)

NVAccess NonVisual Desktop Access (NVDA) v 2023.3.4

Chrome DevTools v 128

axe DevTools v 4.92.0 (axe-core v 4.10.0)

Microsoft Accessibility Insights for Web v 2.44.0 (axe-core 4.9.1)

SortSite Professional v 6.49

ANDI v 29.1.2
fANDI v 7.0.0
gANDI v 6.1.1
IANDI v 8.2.1
sANDI v 4.3.1
cANDI v 4.1.4
hANDI v 4.0.3

Evaluation Methods Used:

The accessibility assessment was conducted to ensure comprehensive coverage and adherence to WCAG guidelines. Our approach included:

- **Page Sampling:** A strategic selection of pages was made to representatively cover all major templates and components used across the application.
- **Additional Review:** Alongside the focused sampling, we conducted a review of other pages, specifically targeting content-related accessibility concerns.
- **Manual Testing Tools:** The assessment utilized tools such as ANDI, Microsoft Insights for Web, and the NVDA screen reader to manually evaluate accessibility.
- **Automated Testing Tools:** In addition to manual testing, we employed automated tools like AxeDevTools and SortSite, complemented by Microsoft Insights for Web, to ensure a robust and thorough accessibility analysis.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	The representative sampling of pages – including posts – had images with properly defined alternative text. Data visualizations exhibited adjacent detailed tabular data within a screen-reader-only section.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There is no audio-only or video-only pre-recorded multimedia embedded within the application.
1.2.2 Captions (Prerecorded) (Level A)	Partially Supports	There are District-produced videos containing auto-generated closed captioning. While captioning does appear to be accurate, this is being marked as partially supports given that the captions are auto-generated.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Partially Supports	There are videos that are described by adjacent content, but there are no videos with audio description tracks.
1.3.1 Info and Relationships (Level A)	Supports	Page has appropriately defined landmarks, properly defined headings, and correctly identified and implemented composite widgets.
1.3.2 Meaningful Sequence (Level A)	Supports	Sequence is properly defined and structured
1.3.3 Sensory Characteristics (Level A)	Supports	There are no instructions relying on sensory characteristics.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information.
1.4.2 Audio Control (Level A)	Not Applicable	There are no audio controls within the application
2.1.1 Keyboard (Level A)	Supports	Interactive elements are properly navigable, and composite widgets operate according to their respective design patterns.
2.1.2 No Keyboard Trap (Level A)	Supports	There are no keyboard traps within the application
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not Applicable	There are no character key shortcuts within the application.
2.2.1 Timing Adjustable (Level A)	Not Applicable	There are no timeout warnings within the application

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Supports	The only instance of moving content on load of the page is the homepage carousel widget, which supports pausing.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	There is no flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Application has a skip-to-main content button allowing bypassing navigation, and certain complex interactive widgets are implemented in a way to allow easy bypass.
2.4.2 Page Titled (Level A)	Supports	Pages are properly titled given their purpose.
2.4.3 Focus Order (Level A)	Supports	Focus order exhibited within the application matches that which is presented visually.
2.4.4 Link Purpose (In Context) (Level A)	Supports	The representative sampling of pages contains links that properly identify themselves, generally at a level meeting 2.4.9 Link Purpose (Link Only) , there may be archived content that may not go that far, but they generally at least meet this guideline.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not Applicable	There are no pointer gestures within the application.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Not Applicable	There is no pointer cancellation within the application
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Labels are properly identified.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	There are no widgets that depend on motion actuation
3.1.1 Language of Page (Level A)	Supports	Page languages are properly defined
3.2.1 On Focus (Level A)	Supports	Elements do not change page context on focus.
3.2.2 On Input (Level A)	Supports	Elements do not change page content on input.
3.2.6 Consistent Help (Level A 2.2 only)	Not Applicable	Page does not contain this functionality.
3.3.1 Error Identification (Level A)	Supports	Elements displaying an error message properly identifies the error occurring.
3.3.2 Labels or Instructions (Level A)	Supports	Interactive widgets are properly identified and provide accurate instructions
3.3.7 Redundant Entry (Level A 2.2 only)	Not Applicable	Application does not contain functionality where this functionality would be necessary.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer ‘Supports’	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See

Criteria	Conformance Level	Remarks and Explanations
WCAG 2.2 (obsolete and removed) - Does not apply		the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	Complex composite widgets are properly identified and accurately and adequately identify their current roles, states, and properties to users.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	There is no live multimedia content on the page.
1.2.5 Audio Description (Prerecorded) (Level AA)	Does not support	Videos do not contain an audio description track
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Orientation changes are not blocked.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Input purpose is properly identified
1.4.3 Contrast (Minimum) (Level AA)	Supports	Within the representative sampling of pages, contrast of text properly meets its respective minimum requirements, generally exceeding those requirements to a AAA level.
1.4.4 Resize text (Level AA)	Supports	Text is able to be resized up to the required level.
1.4.5 Images of Text (Level AA)	Supports	The only instances of “Images of Text” are decorative in nature. Where not decorative, text is used with styled fonts.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Application properly reflows content.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	User interface elements properly meet contrast requirements
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Text on the page can be adjusted to meet user requirements at least up to the required levels.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	The only elements that “dismiss” on hover or focus are the ones that generally expect that particular pattern as defined within the Authoring Practices Guide .

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA)	Supports	Pages can generally be found either through the page navigation or through the page's search functionality. Additionally, there is a sitemap available that lists the majority of pages.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels properly define their purpose.
2.4.7 Focus Visible (Level AA)	Supports	Focus is properly visible on elements receiving focus.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	Focus is not obscured behind fixed elements.
2.5.7 Dragging Movements (Level AA 2.2 only)	Not Applicable	There are no draggable elements within the application
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	Target sizes generally greatly exceed that which is required, but minimally meet what is required.
3.1.2 Language of Parts (Level AA)	Supports	There are elements that contain other languages, each of those elements have their respective languages properly defined.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigation is consistent across the application
3.2.4 Consistent Identification (Level AA)	Supports	Components are properly widgetized, and are identified and interact in similar fashions across the application.
3.3.3 Error Suggestion (Level AA)	Not Applicable	While there are elements that contain error handling, corrections are generally not known.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	There are no elements that meet this requirement on the application
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Not Applicable	This application does not have user authentication.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Any changes in status are properly surfaced to the user.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated.

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not Evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not Evaluated	
1.4.8 Visual Presentation (Level AAA)	Not Evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not Evaluated	
2.2.3 No Timing (Level AAA)	Not Evaluated	
2.2.4 Interruptions (Level AAA)	Not Evaluated	
2.2.5 Re-authenticating (Level AAA)	Not Evaluated	
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not Evaluated	
2.3.2 Three Flashes (Level AAA)	Not Evaluated	
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Evaluated	
2.4.8 Location (Level AAA)	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not Evaluated	
2.4.10 Section Headings (Level AAA)	Not Evaluated	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not Evaluated	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not Evaluated	
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not Evaluated	

Legal Disclaimer

This Accessibility Conformance Report (ACR) pertains to the evaluation of Montecito Water District, a special district government website within the state of California. The assessment was conducted following the best practices outlined in the Web Content Accessibility Guidelines Evaluation Methodology (WCAG-EM) – defining a representative sampling of pages to provide an accurate reflection of the application’s overall accessibility. The evaluation targets compliance with the Web Content Accessibility Guidelines (WCAG) 2.2 at Level AA.

The findings and conclusions presented in this report constitute a formal declaration that, as of the date of this evaluation, Montecito Water District complies with the specified accessibility standards. This report serves as a guarantee of compliance to WCAG 2.2 at the stated conformance levels as outlined above, based on the evaluated sampling of pages.

Please be aware, however, that website content and functionalities may evolve over time, which could impact compliance status. It is the responsibility of the website owner and operator to ensure that ongoing updates and changes continue to meet accessibility standards. Regular reviews and updates are recommended to maintain and enhance accessibility compliance.

While this report affirms compliance at the time of assessment, no liability is assumed for any changes made to the website after the date of evaluation that may affect its accessibility. Users of this report are encouraged to conduct their own assessments and consult with legal counsel to address any specific legal obligations or compliance requirements relevant to their situation.