

“We’re in this together.”



“Montecito Water District is providing water that meets the highest quality water standards, and has plans in place to ensure this will continue. Customers can use and drink tap water as usual. As a community our focus is staying healthy.”

***–Nick Turner, MWD
General Manager***

**Please note these temporary changes for
COVID-19 prevention and response:**

- Our office counter is closed. Customer service is available by phone at [805.969.2271](tel:805.969.2271) during regular business hours.
- Most business can be conducted via email at customerservice@montecitowater.com, or online at www.montecitowater.com.
- Teleconferencing information is now available on meeting agendas for remote public participation (physical participation is currently not allowed per executive order of the Governor).
- Meter reads are on schedule; meter replacements and other capital improvement projects are postponed.

As always, report leaks 24/7 to **805.969.2271**
For additional information, please visit www.montecitowater.com

Planning Your Secure Water Future

Even in this time of heightened concern for public health, Montecito Water District is facing future challenges head-on.

The Challenges:

- Our current water sources are vulnerable to drought.
- Local reliable sources are required to meet our community's future needs.
- Our existing water infrastructure is aging — many elements are nearly 100-years-old — and requires ongoing maintenance and modernization to prevent breaks and service interruptions.

The Opportunity:

Take the necessary steps to improve water supply reliability and ensure ongoing high-quality water service at a reasonable cost:

- Add a long-term Water Supply Agreement with the City of Santa Barbara (secured by desalination) to our water supply portfolio.
- Adopt a long-term financial plan and water rates structure that:
 - Provides for a local, drought-resilient water source with a predictable cost
 - Invests more than \$11.7 million in drinking water infrastructure upgrades

Learn More!

The District is committed to moving forward with these important initiatives to secure a more predictable water supply. While meeting formats have had to be adapted as our community faces the COVID-19 pandemic, keeping customers informed remains a top priority. We are working in new ways to engage customers while ensuring our community is protected.

We will continue to provide information through the months of May and June via: Bill Insert, Web Site, Enews, and Public Meetings (accessible via Teleconference).

For more information, get in touch with us through these channels:

www.montecitowater.com / 805-969-2271 / E-news: www.montecitowater.com/enews

Next Steps

MID-MAY

In accordance with Proposition 218, **a notice will be mailed** to all parcel owners and customer accounts that will **detail potential rate changes** and provide a notice of a public hearing.

JUNE

Public Open House if convening in person is appropriate and allowed at that time.

JUNE 25, 2020

District Board Public Hearing to take public comment and vote on whether to adopt the recommended rate changes. Note: The Water Supply Agreement with the City of Santa Barbara to be scheduled for approval/adoption at the same time.

JULY 1, 2020

If approved, **new rates would go into effect.**

