



# THANK YOU CUSTOMERS!

## MONTECITO WATER DISTRICT APPROVES PLANS FOR A SECURE WATER FUTURE

### Our new rate structure:

- Keeps things simple and transparent; making it easy for our customers to monitor their water use to encourage water efficiency.
- Adjusts tiered volumetric rates to more accurately reflect how customers use water today, and to reinforce our commitment to conservation.
- Funds critical water supply investments and infrastructure improvements to ensure water supply availability long term and prevent/reduce service disruptions and associated water loss.
- Adjusts rates to be aligned with total District consumption and include drought related expenses to avoid the need for a surcharge.
- Solidifies MWD's long-term financial plan and builds responsible reserve funds that will help maintain gradual, predictable future rate increases.

### Our solution includes:

- A comprehensive plan to provide for water needs moving forward.
- A Water Supply Agreement (WSA) with the City of Santa Barbara. The City's desalination plant provides the foundation for the WSA, which cemented a regional partnership in water management and provides our customers with a flexible, drought-resilient supply at a guaranteed cost for the next 50 years.
- Investing more than \$11.7 million over the next five years to modernize our water system to better ensure reliability.

**NEW RATES TOOK EFFECT  
JUNE 26, 2020, AND WILL BE  
REFLECTED ON YOUR NEXT BILL.**

### **ONLINE BILL CALCULATOR NOW AVAILABLE**

To check how your next bill will change with the new rate structure in effect, visit **[www.montecitowater.com](http://www.montecitowater.com)**



### **NEW TIERED VOLUMETRIC RATES**

#### **TIER 1: UP TO 9 HCF / \$6.56/HCF**

*CA indoor water efficiency standard  
for family of four*

#### **TIER 2: 10-35 HCF / \$11.14/HCF**

*Average summer water demand  
beyond indoor needs*

#### **TIER 3: >35 HCF / \$12.31/HCF**

*Water use beyond efficient indoor and  
average summer outdoor*

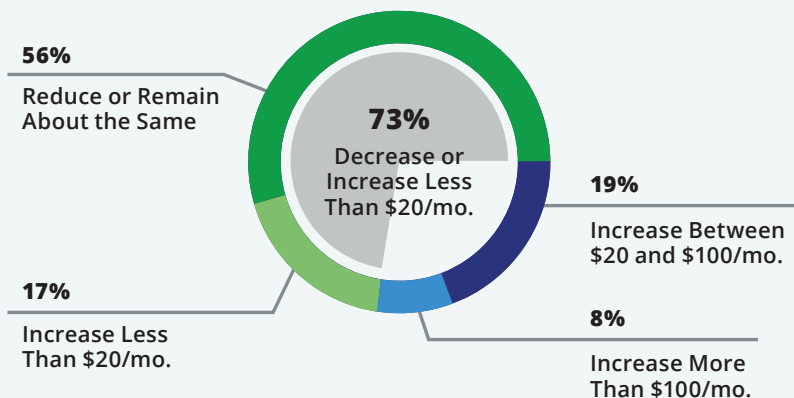
**Note: 1 hundred cubic feet (hcf) = 748 gallons**



## WHAT CHANGES CAN RESIDENTIAL CUSTOMERS EXPECT ON THEIR BILLS THIS YEAR?

The new rate structure was implemented on June 26, 2020; customers will see the impact on their next bill. Approximately 56% of customers will see a decrease in their bills for the next 12 months, assuming their water consumption remains the same as it has been in the past.

### MONTHLY CUSTOMER BILL IMPACTS 2020



While we do everything we can to maximize efficiencies to keep costs low, costs are increasing about 2% annually due to inflation as tracked by the consumer price index in our region. Costs for imported water and capital needs are increasing as much as 6%.



**The Annual Drinking Water Quality Consumer Confidence Report is now available online at:**

[www.montecitowater.com/doc/ccr2019](http://www.montecitowater.com/doc/ccr2019)

This report explains where your water comes from, provides information on water quality and how it is measured, and presents the District's 2019 test results which show that **drinking water met, or was better than, state and federal water quality standards.**

*If you would prefer a printed copy of the report please contact us.*

## WE'RE IN THIS TOGETHER DURING COVID-19

**"Montecito Water District provides water that meets the highest quality water standards, and has plans in place to ensure this will continue. During this uncertain time, customers can use and drink tap water as usual. As a community our focus is on staying healthy."**

**–Nick Turner, MWD General Manager**



### LEARN MORE!

For more information, to discuss future plans or share how we can better serve you, MWD representatives we are always available – our contact information is below.

[www.montecitowater.com](http://www.montecitowater.com) | 805.969.2271 | [customerservice@montecitowater.com](mailto:customerservice@montecitowater.com)

