MESSAGE FROM THE GENERAL MANAGER

The District has planned carefully for drought, but customer water use is over budget. The long-term forecast is for another dry winter. Without rainfall, ongoing excess use puts the community at risk of water shortages as soon as 2024.

While about a third of our customers are using water efficiently, 2 out of 3 customers need to reduce irrigation by 20% or more.

The good news for customers who need to cut back is that reducing water use by 20% should be easy to do - here are some examples:

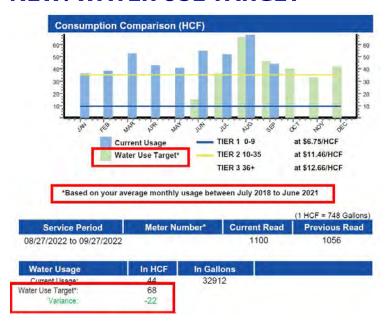
- 1. If you currently water for 20 minutes, reduce to 16 minutes.
- 2. If you currently water 4 days per week, reduce to 3 days per week.

^{*}Support water retention on your landscapes by using mulch and watering only during early morning or evening hours. Proper use of moisture sensing controllers and other current irrigation practices can dramatically reduce your water use.



Nick Turner, General Manager

NEW: WATER USE TARGET



Your invoice now includes a "Water Use Target" based on past usage, shown with green bars. If your Variance number is GREEN your water use is on or below target. That's what we want to see! Do not increase, even if usage appears below target.

If your Variance number is RED, attention is needed to REDUCE your USE.

Please note that the water use target is approximate. This is a new analysis and data may be incomplete for a variety of reasons, such as a change in property ownership. We will be working to refine water use targets in the coming months, but water conservation can't wait - it is needed now.

For additional information or guidance, please contact us directly at 805.969.2271

COMING SOON

The District will be rolling out a pilot program of rebates and water conservation incentives. Please be aware that the Board of Directors is also preparing to take additional steps to curb usage if customer water use remains above budget. I encourage you to sign up for email updates at www.montecitowater.com.

Please, spread the word: **Reducing water use is needed immediately, and the District is here to help.**

Water Saving Regulations & Resources: www.montecitowater.com/conserve







We need your help to get water use hack on track.

ARE DISTRICT METERS SMART?

The District has new meters, but the "smart" part that will provide real-time data is delayed due to the global shortage of semi-conductor chips. We are all eager for the new meters to be fully functional and will keep you updated on progress. In the meantime, we continue to read meters manually, and ask you to do the same. More info:

www.montecitowater.com/meters



FIND AND FIX LEAKS

Checking your meter regularly can help with early leak detection and avoiding water loss.

If you see the Faucet Icon, you probably have a leak!



