



SPECIAL MEETING

OPERATIONS & CUSTOMER RELATIONS COMMITTEE

**MONTECITO WATER DISTRICT
583 SAN YSIDRO ROAD**

**Wednesday, January 22, 2020
9:30 A.M.**

AGENDA

1. CALL TO ORDER, DETERMINATION OF COMMITTEE QUORUM

2. PUBLIC FORUM

NOTE: This portion of the agenda may be utilized by any person to address the Operations & Administration Committee on any matter within the jurisdiction of the Committee. No consideration or discussion shall be undertaken by Committee members at this time on any item not appearing on this agenda except as permitted by the Ralph M. Brown Act. Discussion items receiving recommendations by the Committee, and/or items requiring action will be placed on the agenda of a future meeting of the Montecito Water District Board of Directors.

3. ITEMS FOR COMMITTEE CONSIDERATION

- * A. District Smart Meter Opt Out Program
- * B. Sycamore Canyon Water Main Replacement Project Change Order
- * C. Semi Annual GW Report
- * D. Ocean View Avenue Emergency Water Main Replacement Project CEQA
- * E. Highline Project Site Restoration Contract
- F. Juncal Dam Emergency Release Valve Project
- * G. 2020 Employee Handbook Update
- * H. Proposed Meeting Calendar for 2020
- * I. Proposed Resolution No. 2174 adjusting Director meeting compensation beginning January 29, 2020
- J. Proposed Water Service Shutoff Policy compliant with SB998

- K. Proposal for Rate Payer Advocate
- L. Possible change in hours of operation
- M. Public Communication Strategy

4. ADJOURNMENT

Note: This agenda was posted at the Montecito Water District front counter and outside the front office at 5:00 p.m. on Friday, January 17, 2020. The Americans with Disabilities Act provides that no qualified individual with a disability shall be excluded from participation in, or denied the benefits of, the District's programs, services or activities because of any disability. If you need special assistance to participate in this meeting, please contact the District Office at 805/969-2271. Notification at least twenty-four (24) hours prior to the meeting will enable the District to make appropriate arrangements.

Materials related to an item on this agenda submitted to the Board's Operations and Administration Committee after distribution of the agenda packet are available for public inspection in the Montecito Water District offices located at 583 San Ysidro Road, Montecito, during normal business hours.