



**SPECIAL MEETING
OPERATIONS & CUSTOMER RELATIONS COMMITTEE**

**MONTECITO WATER DISTRICT
583 SAN YSIDRO ROAD
MONTECITO, CA 93108**

**Thursday, March 19, 2020
9:00 A.M.**

Join by Teleconference:

<https://global.gotomeeting.com/join/586093317>

tel: (866) 899-4679 access code: 586093317#

AGENDA

1) CALL TO ORDER, DETERMINATION OF COMMITTEE QUORUM

2) PUBLIC FORUM

NOTE: This portion of the agenda may be utilized by any person to address the Operations & Customer Relations Committee on any matter within the jurisdiction of the Committee. No consideration or discussion shall be undertaken by Committee members at this time on any item not appearing on this agenda except as permitted by the Ralph M. Brown Act. Discussion items receiving recommendations by the Committee, and/or items requiring action will be placed on the agenda of a future meeting of the Montecito Water District Board of Directors.

3) ITEMS FOR COMMITTEE CONSIDERATION

- A. 2020 Employee Handbook revision;
- * B. Review of Draft AMI Collector Agreement Template;
- * C. Update of District Annex to the County Multi-Jurisdictional Hazard Mitigation Plan;
- * D. Alder Flume Contract Award for Environmental Services;
- * E. US 101 segment 4C crossing conflict;
- F. Possible Employee Classification Modification;

** indicates attachment included for this item.*

4) ADJOURNMENT

Note: This agenda was posted at the Montecito Water District front counter and outside the front office at 9:00 p.m. on Wednesday, March 18, 2020. The Americans with Disabilities Act provides that no qualified individual with a disability shall be excluded from participation in, or denied the benefits of, the District's programs, services or activities because of any disability. If you need special assistance to participate in this meeting, please contact the District Office at 805/969-2271. Notification at least twenty-four (24) hours prior to the meeting will enable the District to make appropriate arrangements.

Materials related to an item on this agenda submitted to the Board's Operations and Administration Committee after distribution of the agenda packet are available for public inspection in the Montecito Water District office located at 583 San Ysidro Road, Montecito, during normal business hours.